

# There for You Always



**Every day UNISON's charity makes a positive difference to thousands of members' lives.**

**Our mission:**

- **Be an invaluable resource to UNISON.**
- **Provide quality advice, information, and assistance to UNISON members.**
- **Offer financial assistance to all UNISON members and their dependants, who are in financial difficulty and meet our criteria for help.**
- **Deliver services that are flexible, responsive, and relevant.**

# ALWAYS THERE WITH FINANCIAL HELP



**£835,809**  
given in financial  
support

**3,838**  
grant payments  
made

“ I just wanted to email you to thank you so very much for this money, I'm speechless at the incredible generosity shown and your kindness and support. This will make the next few months a little easier and have a huge positive impact on my mental health. ”

## HOW WE HELPED



**£133,010**  
on essential living costs,

**£19,852**  
on housing costs,



**£5,355**  
on disability, health, medical and wellbeing costs,

**£53,577**  
on Priority debt,



**£17,839**  
on funeral costs,

**£59,332**  
on household items,



**6,823**  
hits on the online benefits calculator,

**363**  
members helped by the online budget planner.

# SMALL GRANT PROGRAMMES

## COVID Response

(£1,583,074 over lifetime of fund)

## Energy Support

(£266,300 to 1490 members in 2023)

## School Uniform

(£63,500 for 709 children in 2023)

## Winter Fuel

(£144,800 for 724 households in 2023)



I would like to express my heartfelt gratitude for your assistance. I don't know what I would have done if you had not intervened. I'm really grateful.



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# FINANCIAL ASSISTANCE ACROSS THE REGIONS

Eastern	£53,954
East Midlands	£45,501
Greater London	£65,548
Northern	£53,669
Northern Ireland	£76,796
North West	£136,101
Scotland	£148,677
South East	£43,608
South West	£33,675
Cymru / Wales	£42,134
West Midlands	£59,748
Yorkshire & Humberside	£76,398

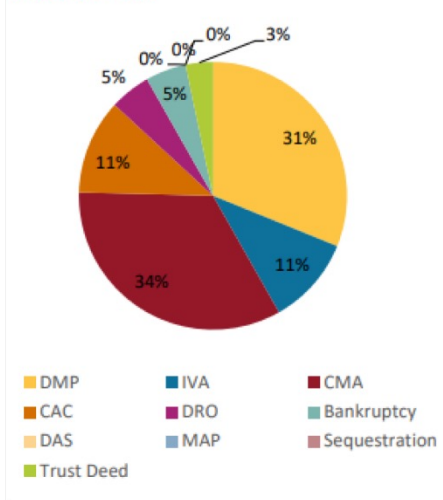
**TOTAL:**

**£835,809**

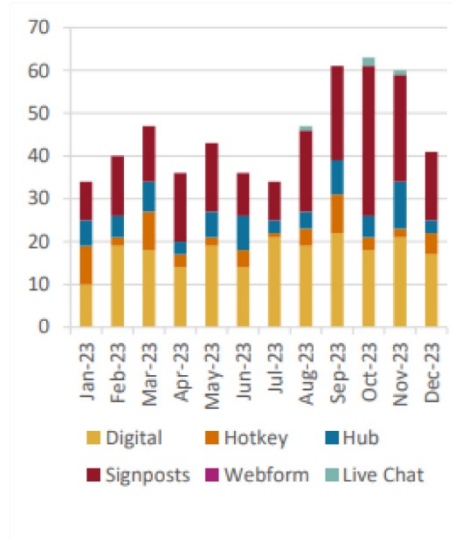


## UNISON DEBTLINE

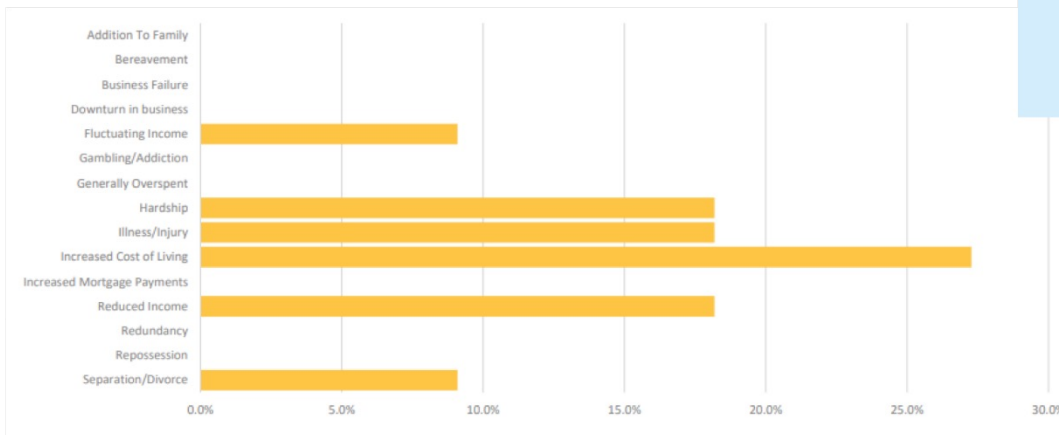
Last 12 months debt solution outcomes



Last 12 months referrals -538



Reasons for debt



“ Thank you so much I should be able to pay all of my rent arrears off now and get in front. I honestly can't thank you enough. ”

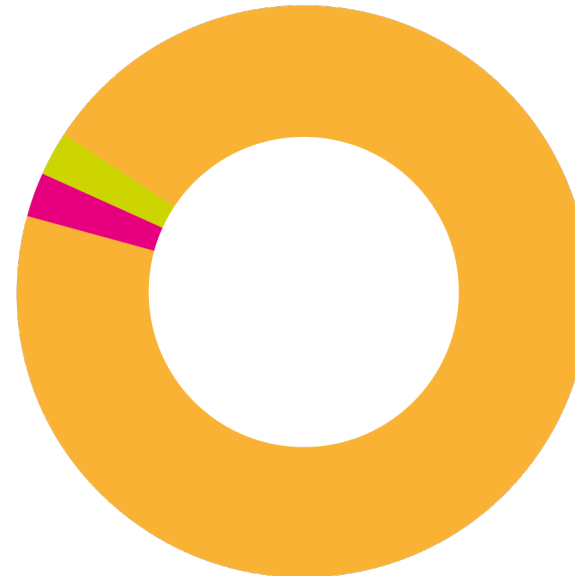
## FINANCIAL HIGHLIGHTS

**TOTAL INCOME**  
**£1,635,701**



- Branch donations 12.6%: £206,209
- UNISON donation 61.59%: £1,007,469
- Other donations 3.05%: £49,929
- Investment income 15.51%: £253,760
- Other income 7.23%: £118,334

**TOTAL EXPENDITURE**  
**£1,809,344**



- Generating voluntary income 2.6%: £47,846
- Investment manager and other fees 2.4%: £43,250
- Expenditure on charitable activities 95%: £1,718,248

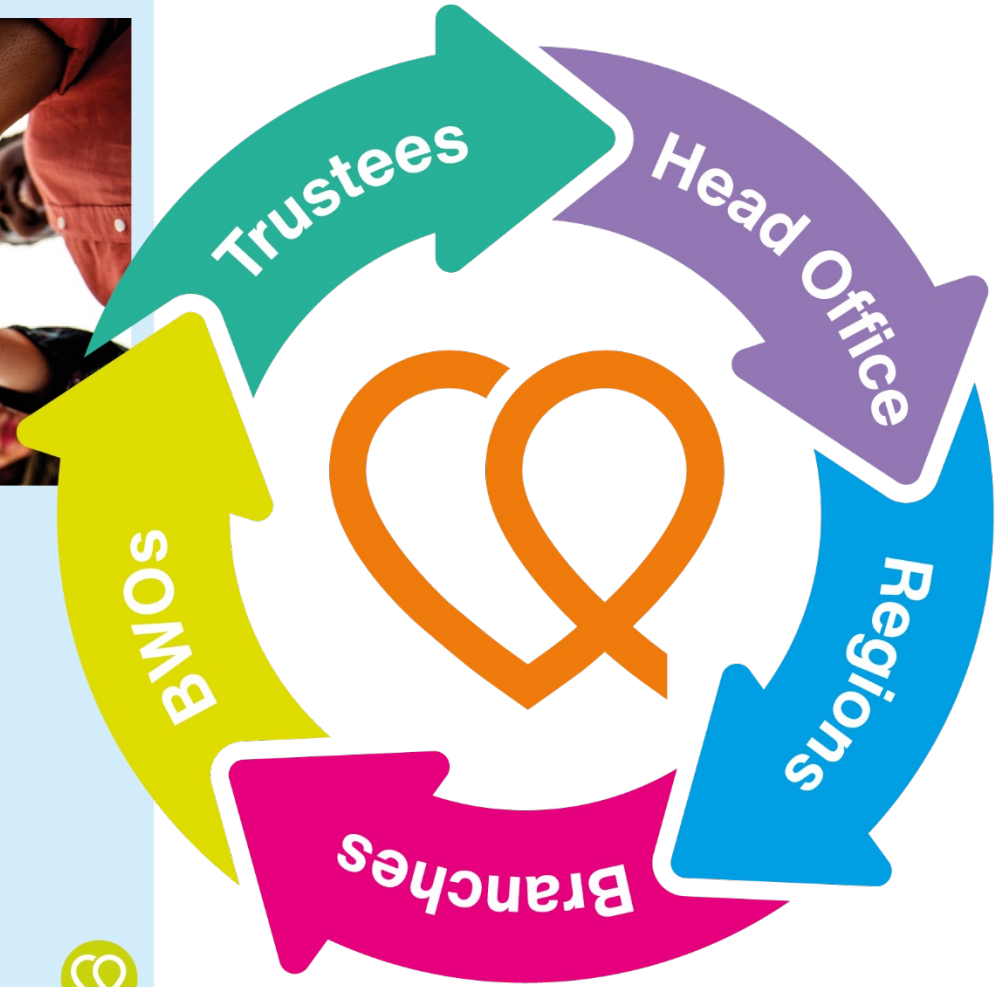
# WORKING TOGETHER



- Signpost
- Awareness
- Fundraise
- Engagement



UNISON **lottery**  
supporting our charity **There for You**



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## Launch:

- Dedicated There for You Organising Space section
- Improved case management system
- One-day branch welfare seminar

## Develop:

- Online application forms for all grant types
- Improved branch welfare officer training
- Regional and branch outreach and visibility

## Review:

- Financial assessment criteria for members
- Charity finance and investments
- Charity governance



“ Thanks again for all the help - you went above and beyond, in offering help to my family and I am so grateful. ”

# THANK YOU

“Thank you very much for the offer of a family day out experience, it really couldn't have come at a better time to try and cheer ourselves up!”

“Thanks for the support u did offer me x”

“Thank you so much for all the great help that you have accorded my family and I. We feel honoured to be associated with UNISON.”

“Thank you so much it's truly appreciated ”

“Thank you so much to you and the entire team. I really appreciated. God bless you all..”

“Thank you for all you do for our members and me!”

“Thank you! Such a great help and relief. I am very grateful for Unison's help and support - it's made a huge difference to my mental health to feel less alone.”

“Thank you so much for sorting this out for me. It'll be a massive help to my family. I know it's silly but the bit about the day trip had me in tears.”

“Thank you so so much for this kind gesture and for your help. I appreciate it so much.”

“Hi thank you so much this will change my life and my kids.”

“I'm here to thank unison therefor you for their immense support so far. I wouldn't have made it this far if not for UNISON. I joined UNISON not knowing that I would have been a victim of circumstances but now I think I took a great initiative joining UNISON.”

“I am so grateful of this assistance and I know I have gone on and on but it's so I can feed my children. I'm so thankful to you, I will fill our fridge and freezer, I'll get them uniform I couldn't get in summer and clothes they need essentially. Thank you so much.”

“I would once again want to express my heartfelt gratitude to you as an individual and to Unison, There for You. There couldn't have been a better name for the Association/ Organisation. You indeed have been there for me in times of need. Thank you so much for your assistance. I now appreciate the importance of being part of Unison even more than before. That once off assistance that one may require during a time of desperation is mostly appreciated. Please continue doing this noble thing.”

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